

MCS Systems P/L
188 Holbeck Street
Doubleview WA 6018

Peter McDonald
c/- HI-Rio Tinto
Paraburboo WA

Attention: Mike Murphy

14th May 2003

Dear Mike,

We have installed the Turbu-Flow Anti Scale system to our house and have seen remarkable improvements to the water quality since installation. In general, I can provide you with the following feedback on the Turbu-Flow system:

The changes Turbu-Flow has made to the quality of the water in our home were immediate and extremely beneficial.

We can now get a better soap lather when washing, no more dry felling, no smell and best of all, no more skin irritations (this was within a week of fitting the Turbu-Flow).

Additional benefits are, no build up of calcium in the swimming pool, however the chlorine cell still gets a build up, no residual calcium marks left after washing the car and those that were there have gone as well.

The only down side is that the water still tastes like Paraburdoo water. I guess Turbu-Flow can't change every thing.

Thanks again,

Peter McDonald